



**Pagosa Fire  
Protection District  
Presents**

# Beyond Hoses & Helmets

**September 8, 2017**

**WHO SHOULD ATTEND:** If you are an up-and-coming officer, company officer or chief officer, you need to be here!

**WHAT YOU WILL LEARN:** leadership techniques; recruitment and retention ideas; problem solving skills; training development; conflict resolution; principles of negotiations, and effective communication

**WHY MUST I BE THERE:** Because this course is taught by instructors with real life expertise and because the curricula was developed by nationally-recognized fire service leaders from volunteer and combination departments across the United States with technical support provided by the U.S. Fire Administration – you won't get a more thorough education anywhere..... **AND it's free-of-charge!!**

[www.pagosafire.com](http://www.pagosafire.com)



Beyond Hoses & Helmets is an absolute must for any volunteer or combination fire service leader! After 35 years in the volunteer fire service, I have had the opportunity to participate in many different leadership and motivational courses but BH&H ranks among the very best. If a fire chief has the desire to take his/her department to the next level, it will be the best 16 hours they could spend. I give it 5 stars! Fire Chief Spruce A. McRee, Brierfield (AL) Vol Fire & Rescue



**Presents:**

# ***Beyond Hoses and Helmets***

## ***Leadership for Volunteer & Combination Departments***

**A course designed for new and existing Fire Officers to enhance their leadership skills.**



Pierce Fire Apparatus and the Volunteer and Combination Officers Section (VCOS) of the International Association of Fire Chiefs (IAFC) are pleased to offer an educational training course designed by practicing chief officers that delivers real world expertise through an interactive educational experience. The course is titled "Beyond Hoses and Helmets – Strategy and Tactics of Leading a Volunteer or Combination Fire/Rescue Organization." The United States Fire Administration and the National Emergency Training Center provided technical support in the development of course material and supporting documents.

The support offered by Pierce Fire Apparatus allows VCOS instructors to present this course throughout the nation in an effort to support the VCOS mission - to provide chief officers who manage volunteers within the fire/rescue/delivery system with information, education, services and representation to enhance their professionalism and capabilities.

**"Beyond Hoses and Helmets" offers instruction in the following modules:**

- Problem-solving
- Marketing
- Recruitment
- Retention
- Leadership
- Team Building
- Training Development
- Conflict Resolution
- Principles of Negotiation
- Verbal Communications

***Presenter: Tom LaBelle***

**Date: September 8, 2017**

**Location: Pagosa Fire Protection**

**To Register, contact: Jasmin Wampler 970-731-4191**

**[jwampler@pagosafire.com](mailto:jwampler@pagosafire.com)**